

Trade Investigation Form



If you have any trading related issues or complaints Pepperstone will investigate the issue as part of our complaints handling procedure. Please complete this form in as much detail as possible.

Pepperstone Group Limited
L5, 530 Collins Street
Melbourne VIC 3000
AUSTRALIA

ACN 147 055 703
www.pepperstone.com

Your Details

Please provide your trading account details.

MT4 Account Number

Your Name

Email Address

Details of Issue

Trade Ticket Number(s)

To allow us to investigate a trade we need the trade ticket number.

Details of Issue

Please outline the issue with specific details, including times, prices and full trade details.

Time

Currency Pair

Prices

Additional Information

Email to:

support@pepperstone.com

Fax to:

+61 (0) 3 8679 4408

Post to:

L5, 530 Collins Street
Melbourne VIC
3000 AUSTRALIA